**Product Batch Recall**

Synulox Lactating Cow Intramammary Suspension (Vm 42058/4143)

This letter is to inform you that we have been advised by Zoetis to recall Synulox Lactating Cow Intramammary Suspension (Vm 42058/4143) as a precautionary measure. This is due to a finding during a GMP inspection of one of the active ingredients (API). This recall from the market is with immediate effect to the end user (farm) level and includes part packs. We request any stock from the following batches are quarantined and returned to us within 28 days of receiving this letter.

**Synulox Lactating Cow Intramammary Suspension 12 pack (Vm 42058/4143)**

**Covetrus Code: SBSYN01**

**Synolux Lactating Cow Intramammary Suspension 24 pack (Vm 42058/4143)**

**Covetrus Code: SBSYN11**

This issue impacts the following batches that have been placed on the UK market and are still within their registered shelf-life, details of which are provided below.

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| **Product Code** | **Description** | **Batch Number** | **Expiry** |
| SBSYN01 | Synulox LC x 12 syringes | 91939702 | 31/01/2021 |
| SBSYN11 | Synulox LC x 24 syringes | 81950600 | 30/04/2020 |
| SBSYN11 | Synulox LC x 24 syringes | 81958301 | 30/04/2020 |
| SBSYN11 | Synulox LC x 24 syringes | 81962601 | 31/05/2020 |
| SBSYN11 | Synulox LC x 24 syringes | 81966700 | 30/06/2020 |
| SBSYN11 | Synulox LC x 24 syringes | 81968102 | 30/06/2020 |
| SBSYN11 | Synulox LC x 24 syringes | 81968300 | 30/06/2020 |
| SBSYN11 | Synulox LC x 24 syringes | 91927402 | 30/11/2020 |
| SBSYN11 | Synulox LC x 24 syringes | 91938601 | 31/01/2021 |
| SBSYN11 | Synulox LC x 24 syringes | 91938700 | 31/01/2021 |
| SBSYN11 | Synulox LC x 24 syringes | 91954001 | 31/03/2021 |

**What to do next?**

* Please examine your stock immediately.

**If you have this product in stock?**

* Quarantine the product
* If you have any of the affected stock, then please contact our Customer Services Team on 01387 274700 to arrange the return of the products.

**If you do not have this product in stock?**

* Please confirm by completing the form attached and return to ukahenquiries@covetrus.com or give to your driver.

If you require any further information, please contact our Customer Service Team on

01387 274700.

Kind regards,

Marie McDonald

(Responsible Person)

**Urgent Product Batch Recall**

This recall is being carried out to the end user (farm level) and includes part packs.

**ONLY TO BE FILLED OUT IF YOU HAVE NONE OF THE AFFECTED STOCK.**

If you do not have any of the affected stock, please confirm by completing the form & return to [ukahenquiries@covetrus.com](mailto:ukahenquiries@covetrus.com) or give to your driver.

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| **We have reviewed our stock of:**  **Synulox Lactating Cow Intramammary Suspension 12 pack (Vm 42058/4143)**  **&**  **Synolux Lactating Cow Intramammary Suspension 24 pack (Vm 42058/4143)** |

|  |  |
| --- | --- |
| Name | Account Number |
| Company | Address |
| Phone Number |
| Signature | Date |